

Casualty Claim Service Highlights

◆ 24 Hour Claim Reporting Services

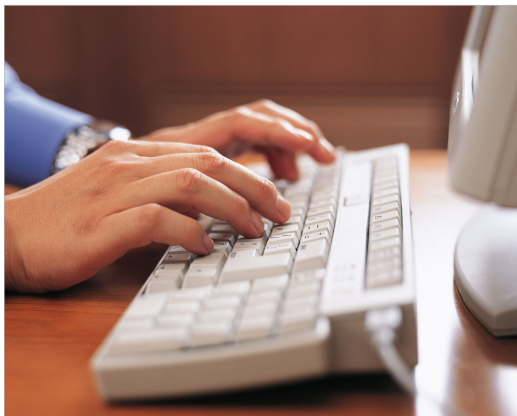
Claims can be reported at any time with our 24 hour claim reporting services. No hassling with automated systems, you can speak to an actual representative who will take the details of your claim.

◆ Nationwide Claims Network

NAICO has the ability to offer exceptional services through a network of experts, attorneys and independent adjusters who specialize in the various industries we serve. If you are involved in an accident anywhere in the country, rest assured, NAICO has a process in place that will offer you an immediate response and resolve your claim quickly and efficiently.

◆ Experience

The average adjuster tenure with NAICO is in excess of 13 years. They have the experience and knowledge to handle many types of claims. The company has handled thousands of claims across the United States. Adjusters work diligently to ensure that claims are resolved in the most cost effective manner to protect your business and your loss ratio.



◆ Personalized Service

NAICO has the ability to tailor claims programs to fit the specific needs of each individual insured. The primary mission at NAICO is to *“set the standard that others strive for...”* in all aspects of our business, and are committed to going that extra mile to exceed all of your service expectations.

◆ Superior Information Technology System

Upon request and approval, you, as a policyholder, can gain access to the NAICO Claims database, having the status of claims at your fingertips.

You, as a policyholder, can also have access to your own loss history at any time. NAICO will provide the loss history upon request, and even set up an automated delivery schedule if desired.